

ALAN YAHNKE

MATT GREINER

RON BRIDE

Chairman

**DAVIS COUNTY
BOARD OF SUPERVISORS**

Davis County Courthouse 100 Courthouse Square, Suite 1 Bloomfield, IA 52537
PH (641) 664-2344 FAX (641) 664-1395

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July 20, 2021

Office of the Chief Information Officer of the State of Iowa
200 E. Grand Ave.
Des Moines, IA 50309
Phone: 515.281.5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program - NOFA #005

Dear Chief Information Officer and Review Committee:

The Davis County Board of Supervisors would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion grant application for Citizens Mutual Telephone Cooperative. They have a long and successful history of providing state-of-the-art broadband service at advanced speeds to other rural communities, as well as a strong reputation for excellent customer service and community commitment. We are confident in their capabilities of enhancing broadband service for our constituents.

With the assistance of this grant, the expanded broadband network of Citizens Mutual will enable our citizens to overcome geographical distances, empower themselves through information, and bring them the world through the touch of a keyboard. As an unserved rural area with limited availability to advanced internet services, we face many challenges including limited medical resources and distance between patients, physicians, specialists and facilities. Because of the rural nature of our area, our students do not receive equitable broadband resources as other students in more urban learning centers. Our community currently lacks the research, distance learning, video and other tools that advanced broadband can bring to a rural school. Therefore, it is extremely important that broadband grant funding be obtained to provide much needed broadband service to our area.

As County Supervisors, we are confident in Citizens Mutual's capabilities of enhancing broadband service for rural Davis County and ask that you consider the Citizens Mutual Telephone Cooperative as a grant recipient.

Sincerely,



Chairman, Davis County Board of Supervisors

Cardinal Community School District

Eldon, Iowa 52554 • 641-652-7531 • Fax: 641-652-3143

JOEL PEDERSEN, Superintendent



HEATHER BUCKLEY
Elementary Principal
Fax 641-652-3173

CINDY GREEN
Middle School Principal
Curriculum Director
Fax 641-652-3143

LANDON MILLER
High School Principal
Fax 641-652-3143

BOARD OF EDUCATION

TIM ALBERT, President
MIKE KAYSER, Vice President
TOM DRISH
ANDY NOE
TREVOR BROWN

SUE HULS, Business Manager
KAREN SIEREN, Board Secretary

July 19, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave.
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #006

Dear Chief Information Officer and Review Committee:

As the superintendent of the Cardinal Community School District, I know the importance of expanding access to state-of-the-art broadband services is extremely important. I would like to express my full support of the Empower Rural Iowa, Emergency Broadband Expansion Grant Application for Citizens Mutual Telephone Cooperative (Citizens Mutual). They have a long and successful history of providing exceptional communications services within the State of Iowa. Citizens Mutual has a strong reputation for excellent customer service and commitment.

The Cardinal Community School District utilizes broadband connections every day that greatly enhances learning opportunities for our students in the classroom. Education will continue to evolve, and it is very evident that digital learning will continue to play a crucial role. It is critical for all students in our school district to have access to reliable, high speed Internet. Without advanced broadband, the learning opportunities for a percentage of our students will be greatly limited.

The lack of broadband in underserved communities is a great challenge to our district and has a direct impact on the future success of our students. Due to the rural nature of the area,



Cardinal Community School District

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JOEL PEDERSEN, Superintendent

Control Number 415469



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Elementary Principal
Fax 641-652-3173

CINDY GREEN
Middle School Principal
Curriculum Director
Fax 641-652-3143

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BOARD OF EDUCATION

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SUE HULS, Business Manager
KAREN SIEREN, Board Secretary

students do not receive equitable broadband resources as compared to those in more urban areas. With this grant, Citizens Mutual's expansion of fiber broadband will help some of our rural students overcome this obstacle and provide opportunities for research, peer collaboration, distance learning, video and advanced tools.

Cardinal serves low income families as around 58% of our families qualify for free and reduced lunch. Many parts of our school district do not have quality and affordable high-speed internet. This was painfully apparent during the pandemic.

Citizens Mutual has a long and successful history of providing state-of-the-art broadband service at advanced speeds to other rural communities and has a strong reputation for community commitment and customer service, I am confident in their capabilities of enhancing broadband service in southern Iowa.

Sincerely,

Joel Pedersen
4045 Ashland Road
Eldon, IA 52554
(641) 652-7531

July 14, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave.
Des Moines, IA 50309
Phone: (515) 281-5503

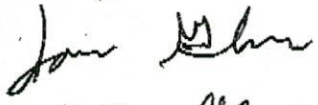
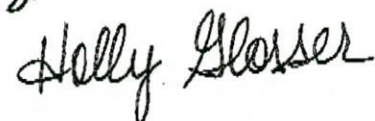
RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

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Citizens Mutual has a long and successful history of providing state-of-art broadband service at advanced speeds to other rural communities and has a strong reputation for community commitment and customer service, we are confident in their capabilities of enhancing broadband service for rural Davis and Wapello County.

Sincerely,

7/14/2021

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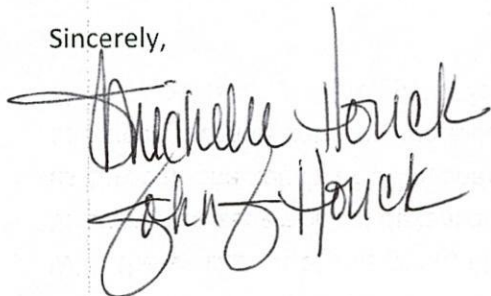
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Sincerely,



Michelle Horack
John Horack

7/14/2021

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200 E Grand Ave.
Des Moines, IA 50309
Phone: (515) 281-5503

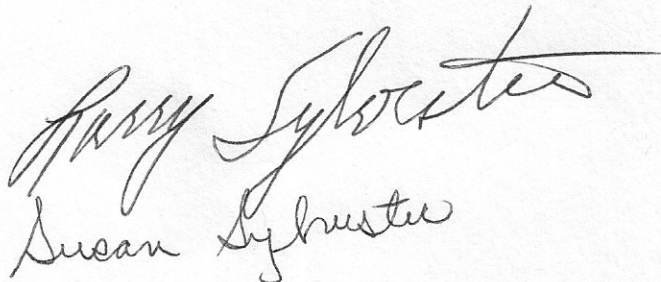
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Sincerely,



Susan Sylvester

7/14/2021

Office of the Chief Information Officer of the State of Iowa
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Des Moines, IA 50309
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Sincerely,

Barbara A. Woollums, President
Woollums Farms Corp.

July 14, 2021

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200 E Grand Ave.
Des Moines, IA 50309
Phone: (515) 281-5503

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Sincerely,

Levin + Bob Allen

July 14, 2021

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With the assistance from the broadband grant, Citizens Mutual will be able to enhance our broadband connectivity with a fiber network design. This fiber build will enable us to overcome some geographical distances, empower us through information, and bring the world to us through a few simple strokes of a keyboard. As an unserved rural area with limited access to Internet services, we face many challenges including limited medical resources and distance between patients, physicians, specialists and facilities. Because of the rural nature of our area, our students do not receive equitable broadband resources as other students in more urban learning centers. We lack the ability to engage in distance learning, video and other tools that advanced broadband can bring to our students. This broadband gap also creates hurdles with employers migrating to work-from-home scenarios. Without a proper connection, employment becomes more and more difficult. Therefore, it is extremely important that broadband grant funding be obtained to provision for much needed broadband service to our area.

We strongly urge the Chief Information Officer and Review Committee to fund this Empower Rural Iowa, Emergency Broadband Expansion Grant application, not only will this help with sustaining the future of advanced broadband services in Citizens Mutual's proposed funded service area, but also promoting the future economic stability of our community.

Sincerely,



July 14, 2021.

Office of the Chief Information Officer of the State of Iowa
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Sincerely,

Brent Olson

July 15, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

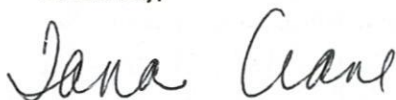
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Sincerely,

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7/20/2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
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Sincerely,

Betty Gahr
11962 48th St
Ottumwa, Ia 52501

July 15, 2021

14 of 35

Control Number 415469

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

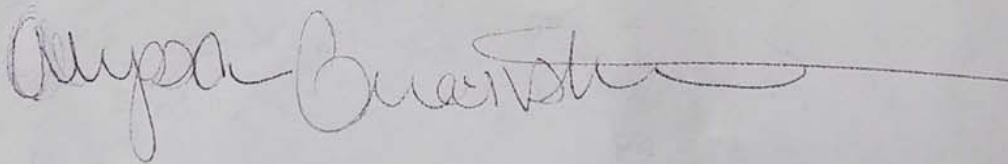
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Sincerely,

A handwritten signature in dark ink, appearing to read 'Alyssa Greenstreet', with a long horizontal flourish extending to the right.

Alyssa Greenstreet

7/14/2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
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Barbara A. Woollums

July 20, 2021

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As an elected official, it is our duty to review and do our due diligence to find what will work best for the residents in our area. As a county supervisor of Davis County, we are confident in Citizens Mutual's capabilities of enhancing broadband service for rural Davis County.

Sincerely,

July 14, 2021

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Sincerely,

A handwritten signature in blue ink, reading "Estel J. Livingston". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

July 14, 2021

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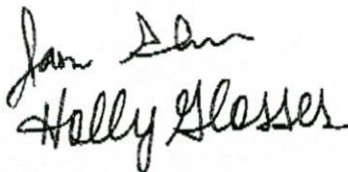
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I am writing this letter on behalf of Citizens Mutual Telephone Cooperative (Citizens Mutual). As a resident of rural Davis and Wapello County, Iowa we would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion Grant application for Citizens Mutual. They have a long and successful history of providing state-of-art communications services within the State of Iowa. Citizens Mutual has a strong reputation for community commitment and strong customer service. We are confident in Citizens Mutual's capabilities for enhancing broadband service for those residing in rural Davis and Wapello County.

With the assistance from the broadband grant, Citizens Mutual will be able to enhance our broadband connectivity with a fiber network design. This fiber build will enable us to overcome some geographical distances, empower us through information, and bring the world to us through a few simple strokes of a keyboard. As an unserved rural area with limited access to Internet services, we face many challenges including limited medical resources and distance between patients, physicians, specialists and facilities. Because of the rural nature of our area, our students do not receive equitable broadband resources as other students in more urban learning centers. We lack the ability to engage in distance learning, video and other tools that advanced broadband can bring to our students. This broadband gap also creates hurdles with employers migrating to work-from-home scenarios. Without a proper connection, employment becomes more and more difficult. Therefore, it is extremely important that broadband grant funding be obtained to provision for much needed broadband service to our area.

We strongly urge the Chief Information Officer and Review Committee to fund this Empower Rural Iowa, Emergency Broadband Expansion Grant application, not only will this help with sustaining the future of advanced broadband services in Citizens Mutual's proposed funded service area, but also promoting the future economic stability of our community.

Sincerely,


Holly Glasser

July 19, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

I am writing this letter on behalf of Citizens Mutual Telephone Cooperative (Citizens Mutual). As a resident of rural Davis and Wapello County, Iowa we would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion Grant application for Citizens Mutual. They have a long and successful history of providing state-of-art communications services within the State of Iowa. Citizens Mutual has a strong reputation for community commitment and strong customer service. We are confident in Citizens Mutual's capabilities for enhancing broadband service for those residing in rural Davis and Wapello County.

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Sincerely,



July 14, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

I am writing this letter on behalf of Citizens Mutual Telephone Cooperative (Citizens Mutual). As a resident of rural Davis and Wapello County, Iowa we would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion Grant application for Citizens Mutual. They have a long and successful history of providing state-of-art communications services within the State of Iowa. Citizens Mutual has a strong reputation for community commitment and strong customer service. We are confident in Citizens Mutual's capabilities for enhancing broadband service for those residing in rural Davis and Wapello County.

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Sincerely,

Joel Cooper

7/14/2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

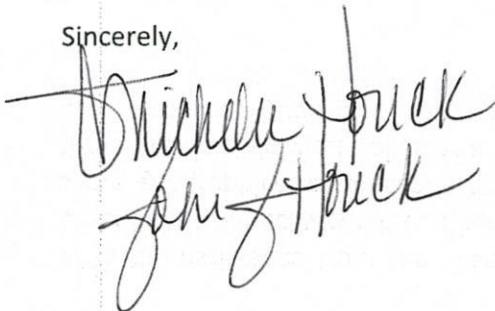
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Sincerely,



Michelle Huck
John Huck

7/14/2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005


Dear Chief Information Officer and Review Committee:

I am writing this letter on behalf of Citizens Mutual Telephone Cooperative (Citizens Mutual). As a resident of rural Davis and Wapello County, Iowa we would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion Grant application for Citizens Mutual. They have a long and successful history of providing state-of-art communications services within the State of Iowa. Citizens Mutual has a strong reputation for community commitment and strong customer service. We are confident in Citizens Mutual's capabilities for enhancing broadband service for those residing in rural Davis and Wapello County.

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Sincerely,

A handwritten signature in black ink, appearing to read "Jack H. Daneyford". The signature is fluid and cursive, with a large loop at the beginning and a long, sweeping underline.

7/14/2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

I am writing this letter on behalf of Citizens Mutual Telephone Cooperative (Citizens Mutual). As a resident of rural Davis and Wapello County, Iowa we would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion Grant application for Citizens Mutual. They have a long and successful history of providing state-of-art communications services within the State of Iowa. Citizens Mutual has a strong reputation for community commitment and strong customer service. We are confident in Citizens Mutual's capabilities for enhancing broadband service for those residing in rural Davis and Wapello County.

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We strongly urge the Chief Information Officer and Review Committee to fund this Empower Rural Iowa, Emergency Broadband Expansion Grant application, not only will this help with sustaining the future of advanced broadband services in Citizens Mutual's proposed funded service area, but also promoting the future economic stability of our community.

Sincerely,

Kim Orman
7672 River Rd
Ottumwa, IA
52501

7/18/2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

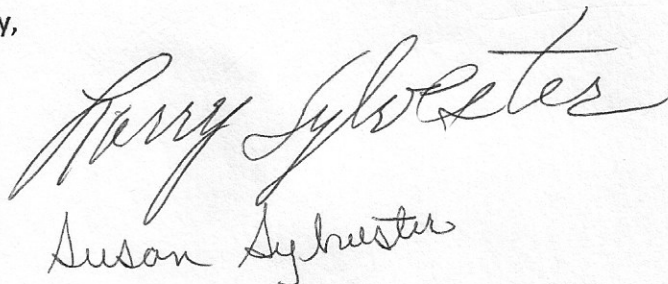
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Sincerely,



Susan Sylvestre

July 14, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

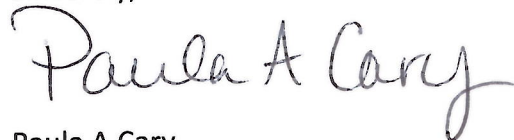
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We strongly urge the Chief Information Officer and Review Committee to fund this Empower Rural Iowa, Emergency Broadband Expansion Grant application, not only will this help with sustaining the future of advanced broadband services in Citizens Mutual's proposed funded service area, but also promoting the future economic stability of our community.

Sincerely,

A handwritten signature in cursive script that reads "Paula A Cary". The signature is written in dark ink and is positioned above the printed name.

Paula A Cary

July 14, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

I am writing this letter on behalf of Citizens Mutual Telephone Cooperative (Citizens Mutual). As a resident of rural Davis and Wapello County, Iowa we would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion Grant application for Citizens Mutual. They have a long and successful history of providing state-of-art communications services within the State of Iowa. Citizens Mutual has a strong reputation for community commitment and strong customer service. We are confident in Citizens Mutual's capabilities for enhancing broadband service for those residing in rural Davis and Wapello County.

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We strongly urge the Chief Information Officer and Review Committee to fund this Empower Rural Iowa, Emergency Broadband Expansion Grant application, not only will this help with sustaining the future of advanced broadband services in Citizens Mutual's proposed funded service area, but also promoting the future economic stability of our community.

Sincerely,



Rich Albert
6659 15th Street
Eldon, IA 52554

7/20/2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

I am writing this letter on behalf of Citizens Mutual Telephone Cooperative (Citizens Mutual). As a resident of rural Davis and Wapello County, Iowa we would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion Grant application for Citizens Mutual. They have a long and successful history of providing state-of-art communications services within the State of Iowa. Citizens Mutual has a strong reputation for community commitment and strong customer service. We are confident in Citizens Mutual's capabilities for enhancing broadband service for those residing in rural Davis and Wapello County.

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We strongly urge the Chief Information Officer and Review Committee to fund this Empower Rural Iowa, Emergency Broadband Expansion Grant application, not only will this help with sustaining the future of advanced broadband services in Citizens Mutual's proposed funded service area, but also promoting the future economic stability of our community.

Sincerely,



4802 118th Ave
Ottumwa, Ia 52501

July 14, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave.
Des Moines, IA 50309
Phone: (515) 281-5503


RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

I am writing this letter on behalf of Citizens Mutual Telephone Cooperative (Citizens Mutual). We would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion grant application for Citizens Mutual. They have a long and successful history of providing state-of-art broadband service at advanced speeds to other rural communities, as well as a strong reputation for excellent customer service and community commitment. We are confident in their capabilities of enhancing broadband service for our agricultural business. With the assistance of this grant, Citizens Mutual's expanded broadband network will enable us to overcome geographical distances, empower us through information, and bring the world to us through the touch of a keyboard. As an unserved rural area with limited availability to advanced Internet services, we face many challenges including limited medical resources and distance between patients, physicians, specialists and facilities. Because of the rural nature of our area, our students do not receive equitable broadband resources as other students in more urban learning centers. Our community currently lacks the research; distance learning, video and other tools that advanced broadband can bring to a rural school. Therefore, it is extremely important that broadband grant funding be obtained to provide much needed broadband service to our area.

Citizens Mutual has a long and successful history of providing state-of-art broadband service at advanced speeds to other rural communities and has a strong reputation for community commitment and customer service, we are confident in their capabilities of enhancing broadband service for rural Davis and Wapello County.

Sincerely,



Roger Cary

July 20, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005


Dear Chief Information Officer and Review Committee:

I am writing this letter on behalf of Citizens Mutual Telephone Cooperative (Citizens Mutual). As a resident of rural Wapello County, Iowa I would like to express our full support of the Empower Rural Iowa, Emergency Broadband Expansion Grant application for Citizens Mutual. They have a long and successful history of providing state-of-art communications services within the State of Iowa. Citizens Mutual has a strong reputation for community commitment and strong customer service. We are confident in Citizens Mutual's capabilities for enhancing broadband service for those residing in rural Davis and Wapello County.

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Sincerely,


7095 15th St.
Eldon IA 52554

July 16, 2021

Office of the Chief Information Officer of the State of Iowa
200 E Grand Ave
Des Moines, IA 50309
Phone: (515) 281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

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We strongly urge the Chief Information Officer and Review Committee to fund this Empower Rural Iowa, Emergency Broadband Expansion Grant application, not only will this help with sustaining the future of advanced broadband services in Citizens Mutual's proposed funded service area, but also promoting the future economic stability of our community.

Sincerely,

Vicki Rudel 641-777-8128

2/22/2021

RE: Citizens Mutual Application for funding to expand broadband access to rural areas

To Whom It May Concern:

My name is Christopher Hickie, and I am writing in support of the application by Citizens Mutual for state funding to increase broadband availability in our region. As the Director of Information Technology at Davis County Hospital & Clinics, this project would support our mission of delivering high quality, patient-centered care with integrity and trust.

Citizens Mutual has been a decades old partner with Davis County Hospitals & Clinics and has not only provided our organization many years of rock-solid telecommunications and broadband service, but they continue to supply these technology advancements with experience and exceptional service across our community and region.

The ongoing need for broadband to further reach our rural communities is compelling. As you are aware, over the past year we have experienced an explosion of video conferencing for many sectors across the globe to support social distancing requirements, most notably in healthcare as providers offer telehealth services to patients and their loved ones. Having access to your primary health care provider or a specialist via telehealth, should be a fundamental need to increase access to care in rural areas. This can only become a reality if patients have access to high-quality broadband services like Citizens Mutual, who already provides service to 1000's of consumers and businesses in our county and region. We see firsthand the impact of a senior living at home alone, needing behavior health services that is finally able to start up a Zoom session using video conferencing after only speaking on the phone for several months. The look on their face when they can see their therapist on the screen for the first time is truly priceless! We currently serve several patients that are excellent candidates for telehealth physician visits, but simply lack the access to broadband internet service to initiate those videoconference sessions.

Furthermore, as our economy looks to recover from a global pandemic and recession, we need every high-tech tool available to attract and retain population in our rural communities here in the Davis County region. Having access to high quality broadband services goes a long way in our ability to attract physicians to practice medicine at our County Hospital and to live within our community. If we could market to potential physician candidates that you could purchase a house on 100 acres and receive 1Gb of fiber internet with no data cap; now that is truly appealing to a physician and their family seeking to live in a rural Iowa county!

We often reflect and talk about the 'brain drain' of Iowa, where we raise intelligent, caring and kind children; provide them some of the best education they can receive in our great state, and then they move away to another state entirely, or, to a more populated region of the state where they enjoy multiple broadband choices among other urban amenities. We need tools such as solid broadband capabilities in our region, to ensure we can recruit nurses, lab technicians and accountants of next year and beyond if we hope to be able to succeed in our mission of building healthier lives close to home.

Our rural communities of the county would be extremely grateful if Citizens Mutual would receive funding and further expand their reach of broadband capabilities. For these reasons, I highly support and recommend Citizens Mutual's proposal for funding and believe it will have a meaningful and sustainable impact on our county's community.

Best Regards,



Christopher S Hickie
Information Technology Director
Davis County Hospital & Clinics
509 N. Madison | Bloomfield, IA 52537
Ph: 641.664.7085
<http://dchc.org>

February 12, 2021

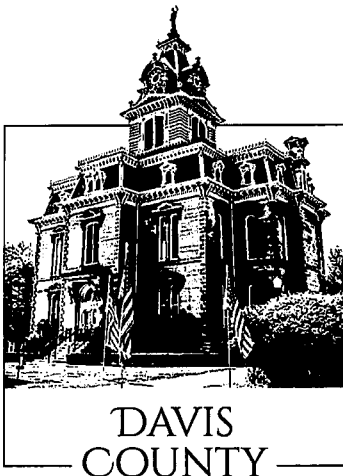
To Whom It May Concern:

I am currently the Davis County Recorder, and starting my 23rd year at the Davis County Courthouse. I have valued the great working relationship with Citizens Mutual as our local internet provider during my tenure. I have seen all phases of technology implemented and upgraded during my time in this office, starting back when our Davis County Courthouse communications first transitioned to email and now to present day, where one hundred percent of our daily tasks are performed by technology and, in turn, the internet. We rely on Citizens Mutual to keep our offices functioning. We are very efficiently networked together, and our state agency programs are all web-based, which rely on the internet to provide daily functions to serve the citizens of Davis County.

During this unprecedented time in our history I have seen first hand that we now rely more on technology than any other year. Whether we have been working at the courthouse, setting up an employee to remote into our server from home or simply trying to keep up with meetings that have been forced to be held virtual, we cannot thank Citizens Mutual enough for their constant efforts on keeping us functional.

On March 21, 2020 Governor Kim Reynolds sent out a letter to all County Supervisors, Auditors, Records and Treasurers stating that courthouses remain accessible and maintain operations during the pandemic, its critical for Iowa's economy. County officials play a central role in our real estate industry and without these services it could have a devastating impact in Iowa. Financial institutions, realtors, abstractors, citizens all rely on my office to file and record documents as the official records. Governor Reynolds strongly encouraged our offices to keep the full range of vital services open and accessible to our residents and we were able to provide essential services to all that needed it. We have had an extreme increase in our electronic recorded documents and rely on Citizens Mutual to provide that internet service to make that possible.

I could give countless examples of how Citizens Mutual has helped make sure county government is running smoothly at the courthouse, however I will focus on just a few. In 2018, we undertook a major project of updating our wiring at the courthouse. All-new Cat6 had to be installed for all network cables, and jacks had to be labeled and located in a secure cabinet, detailed in a spreadsheet, and identified on the back of the network switches for easy trouble shooting in the future. They tackled the job of pulling all the old wiring, drilling new holes, and adding new wires; this was not an easy task for an 1877 courthouse building that has thick walls and floors.



Office of the Recorder | 26 Davis County
Megan Clyman, Recorder
Phone: 641.664.2321
recorder@daviscountyiowa.org

Davis County Courthouse
100 Courthouse Square, Suite 7
Bloomfield, Iowa 52537-1600

Now in 2020/2021 we are upgrading our security cameras and emergency response system with all new digital means. With the touch of a button the response time to our 911 dispatch was remarkable. Citizens Mutual has provided us a safeguard if ever in the position we needed emergency help from any office, desk or room inside the courthouse. The quality of the upgrade is outstanding. Their service was impeccable.

I fully support Citizens Mutual and their efforts as they seek the OCIO Empower Rural Iowa Grant to further expand fiber efforts and other advanced technology services in our community. I look forward to hearing about their success.

I will leave you with a few of my favorite quotes that I feel speak volumes for the integrity and respect I have for the Citizens Mutual company and staff. "Large enough to serve you, strong enough to protect you, small enough to know you" and the second "Your true success in life begins only when you make the commitment to become excellent at what you do." Citizens Mutual keeps striving to better our community and we are very fortunate to have their forward thinking.

Kind regards,

A handwritten signature in black ink that reads "Megan Clyman". The signature is fluid and cursive, with a long, sweeping underline that extends to the right.

Megan Clyman
Davis County Recorder



Davis County Community School District

608 S. Washington St. • Bloomfield, IA 52537 (641) 664-2200 • Fax: (641) 664-2221

February 16, 2021

Citizens Mutual is an excellent service provider committed to providing quality services to the Davis County area. They have taken initiative to do the hard work to bring cutting edge fiber technology to our rural area. They are dedicated to making sure our businesses and residents have the access we need to keep our community thriving.

Citizens Mutual has maintained a long-standing, positive relationship with the school district. They have provided us with fast and reliable service for many years. They have walked alongside us as we have changed, evolved, and pressed forward with connectivity. They have helped support us as we are always trying to keep one step ahead of the ever-changing world of technology. They are willing to go the extra mile to make sure we have what we need to be successful.

Citizens Mutual has always been excited and eager to partner with the school. The pandemic provided a perfect opportunity for them to, once again, give back to the community and invest in our students. They helped the district evaluate the need for student's connectivity at home. They installed and provided for as many students as they could reach. They generously provided scholarships for connectivity to help ease the burden as well. They have made online education available to many of our students in need. They have helped make the seemingly impossible task of getting all students connected a reality.

Citizens Mutual is seeking to reach parts of Davis County that currently have no reliable coverage. They are exploring any means necessary to help make that happen. It is very encouraging to see Citizens Mutual dedicated to supporting our school and our students in any way they can. They are truly investing in the future of our children. I ask that you consider Citizens Mutual for this grant as they are an integral part of our school and community.

Sincerely,

Meghan Shively
Technology Director
Davis County Community School District